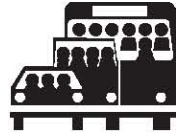




TENNESSEE PUBLIC TRANSPORTATION ASSOCIATION

400 Charlotte Avenue, Suite 100 • Nashville, TN 37219 • PHONE (615) 347.1528 • FAX (615) 271.1836 • E-MAIL- jspain@tntransit.org



August 24, 2012

Ms. Betsy Clapsaddle
President, Transit Now Nashville
110 S. 16th Street
Nashville, TN 37206

Dear Ms. Clapsaddle:

On behalf of the Board of Directors and members of the Tennessee Public Transportation Association (TPTA), it is my pleasure to endorse the efforts of the Metropolitan Transit Authority (MTA) and Transit Now Nashville to create a state-of-the-art mobile app for smartphones that will enable riders to plan their travel using MTA's outstanding bus system.

It is my understanding that this app will allow Nashville residents and visitors to know exactly when the next bus will arrive at their station. Having used similar apps in Washington, D.C., Portland and Chicago, I have no doubt that this innovative technology will improve the public transit experience in Nashville and, hopefully, across the state.

Thank you for your efforts to raise awareness of the benefits of regional mass transit options for the people living in the Nashville area. Please do not hesitate to contact me if I can be of assistance.

Sincerely,

A handwritten signature in black ink that reads "Jason Spain".

Jason Spain
Executive Director

Cc: Paul Ballard